

# Kokomo Retreat

## Terms and Conditions

### Payment Terms:

All rates are quoted in New Zealand Dollars on a per night basis and include GST of 15%.

All accounts must be settled directly with the Kokomo Retreat in New Zealand Dollars

The price advertised might not be the same price charged to the credit card account due to exchange rate. Fluctuations - This means that because we are based in New Zealand we have to convert your purchase to New Zealand Dollars at the exchange rate on the day it is processed.

### Reservations

Age: You must be 18yrs or over. Payment will be taken in full at the time of booking and Proof of ID will be required on arrival and presentation of credit card

All reservations made through this web site must be accompanied by credit card details and will the card will be debited the full amount at the time of reservation.

### Cancellation & Refund Policy:

In order to receive a full refund, all cancellations must be received no later than 30 days prior to your arrival.

If you cancel less than 30 days prior to your arrival you will be charged 50% of the total accommodation amount.

If you cancel 48 hours prior to your arrival or less you will be charged 100% of the total accommodation amount. This includes no shows and cancellation of nights after arrival.

All cancellations and amendments must be received in writing.

Refunds will only be made the to the credit card debited for the original transaction.

### Arrival and Departure Times:

Check in time is 3pm

Check out time is 10am (negotiable)